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NEWS RELEASE

April 28, 2005

Troy Police Department Announces the Non-Sworn Employee of the Year for 2004

Troy Police Chief Charles T. Craft is pleased to announce that Ms. Pat Gladysz has been selected as the Non-Sworn Police Department Employee of the Year for 2004. Ms. Gladysz currently serves as Office Assistant to the Police Administration.

Ms. Gladysz began her career with the City of Troy at the Building Department in 1998. She transferred to the Police Department in October 2002. She is married to John. They have two children, Matthew and Kathryn.

Ms. Gladysz was selected for this prestigious award as a result of her consistent outstanding performance, exceptional attitude, and willingness to step in and do the work needed to support the Police Department. She was instrumental in the success of so many of the special events and activities the Department sponsored last year. Planning and organizing swearing in and welcoming ceremonies for new Police Department employees and their families, public relations and community service on the part of the Police Department at the annual Troy Daze Community Fair, as well as support and staffing at the open house the Police Department hosted for our senior citizens last year are just a few examples. Her creativity, professionalism, and interpersonal skills contributed to very positive outcomes not only for the Police Department, but the participants each event reached out to.

Ms. Gladysz consistently displays her technical and professional skills while editing and formulating Police Department publications, transcribing cases, and overseeing data entry into a myriad of computer based support systems. Her efforts in these areas have contributed to effective and efficient operations within the Police Department. Ms. Gladysz played a key role in developing and administering a new computer based inventory system, payroll system, as well as record keeping and tracking system used during the recent building and renovation process.

Not only are technical skills required to achieve the positive outcomes enumerated above, but also are patience, understanding, a positive attitude, and an ability to effectively interact and communicate with the many Police Department employees and citizens that are affected.

Caring employees with the skills consistently displayed by Ms. Gladysz are integral to the success of any organization. The Troy Police Department is proud of her achievements. Her long term, positive performance has been integral in our ability to fulfill an on-going mission to deliver professional law enforcement service.

Ms. Gladysz will be honored at the Annual Police Memorial Day Awards Ceremony, which will take place at the San Marino Club on May 12, 2005 at 10:00 a.m. The San Marino Club is located on Big Beaver, between Rochester and John R.